

Important Facts for Our Patients Regarding Preventive and Problem-Oriented Services Provided at the Same Visit with Possible Deductible or Copay Amounts

Multicare Associates is pleased you have chosen our clinic to perform your routine preventive or “wellness” type visit. We pride ourselves in exceptional healthcare and will make every effort to make your visit as comfortable and enjoyable as possible.

Please understand the preventive service charge includes any stable or chronic conditions that require no additional work-up or treatment modifications. However, during the encounter the physician may need to work up and/or treat a **new** condition to him/her, or may need to provide additional work-up and/or make treatment modifications of an **established** condition.

When this occurs, Multicare Associates is legally required to submit the bill to the payer using accurate information regarding all of the services you received. Accordingly, the charges for a visit that includes both “wellness” and problem-oriented services must be broken into:

- 1) Your preventive “wellness” examination, which includes a history and other questions related to your overall health and well-being; and
- 2) Your problem-oriented examination, with questions related to the history of your problem or illness.

Most insurance carriers, with the exception of Medicare-type plans, do, in most instances, include payment for preventive services, along with a problem-oriented service when provided to treat a problem or illness. **However one or both charges may be subject to a deductible or co-pay and you as the patient will be responsible for this part.**

For Medicare-type insurance subscribers, **Medicare does not cover routine/preventive type services,** however, they will in some instances, cover portions of the exam at a specific frequency rate. Examples of this type of service include a pelvic/breast exam for women and digital rectal exam for men. When these services are performed, the total fee for the preventive exam will be reduced by the amount of these services, therefore, reducing the total fee amount due from the patient.

If you’d like further information regarding payment coverage for these services, you may refer to your benefits handbook, or call your insurance customer service representative at the phone number listed on the back of your insurance member card.

We thank you for choosing us to assist you with your healthcare needs. As always, providing high quality healthcare to you is and remains our primary purpose.

Sincerely,
Multicare Associates